

Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon (Regional Oral Health Coalition) Joint Meeting with Benton County, Lincoln County and Linn County Oral Health Coalitions Meeting Summary Microsoft Teams May 18, 2021 2:00 p.m. – 3:20 p.m.

Attendance: Shelagh Baird, Marty Cahill, Britny Chandler, Kassi Coleman, Eiman AlEissa, Rachel Gazeley, Eva Gonzalez, Karen Hall, Tyan Hayes, Dawn Johnson, Linda Mann, Sommer McLeish, JoAnn Miller, Christian Moller-Andersen, Molly Perino, Denny Sanders, Heather Schudel, Paul Smith, and Shelley Hazelton

Welcome:

Britny Chandler welcomed everyone to the meeting and led introductions.

Meeting Minutes:

The February 16, 2021 meeting minutes of the Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon Joint Meeting with Benton County, Lincoln County, and Linn County Oral Health Coalitions were presented and accepted by consensus.

Health Resources and Services Administration (HRSA) Rural Health Care Services Outreach Grant - Oral Health Co-Location Project:

JoAnn Miller and Shelagh Baird reported that we were successful in receiving a HRSA Rural Health Care Services Outreach Grant for the Oral Health Co-Location Project. Information was shared on the project.

- Samaritan Pacific Communities Hospital on behalf of the Coast to the Cascades Community Wellness Network (CCCWN) applied for the HRSA grant for an Oral Health Co-Location project that will place an Expanded Practice Dental Hygienist (EPDH) in Samaritan Pacific Communities Hospital (SPCH) and Samaritan North Lincoln Hospital (SNLH).
- The project is like the Co-Location project currently at Samaritan Lebanon Community Hospital.
- Capitol Dental Care and Advantage Dental have partnered with us with Capitol Dental Care providing an EPDH at SNLH during the first year of the grant and Advantage Dental providing the EPDH the second year of the grant at SPCH.

- The grant is a four-year grant with \$200,000 per year to cover items such as materials, salaries, dental equipment, emergency dental vouchers, etc.
- Shelagh Baird is the Project Director for the grant.

Shelagh Baird reviewed the Work Plan.

- Goal 1: By April 30, 2025, integrate oral health with physical health in two rural hospitals in Lincoln County.
 - a. Objective Develop a four-year strategic plan to integrate an EPDH in SPCH and SNLH.
 - Formalize consortium (CCCWN/Oral Health Subcommittee) May/June 2021.
 - > Develop Four-Year Strategic Plan May 2021-April 2022.
 - Develop Assessment Plan May 2021 November 2021.
 - > Develop Sustainability Plan January 2025.
 - b. Objective Develop workflows to ensure effective integration of EPDH into hospital care team.
 - EPDH participates in staff meetings at hospital August 2021 ongoing.
 - Develop referral points to enroll eligible patients in OHP and assign dental provider to enable referral and follow up care – September 2021 – April 2025.
 - Develop protocols to ensure continuity of services, such as the voucher programs – August 2021.
 - Convene monthly meetings to problem solve and make ongoing program improvements – August 2021 – April 2025.
 - Provide monthly updates to Oral Health Subcommittee August 2021 – April 2025.
 - Finalize agreement between hospital and Capital/Advantage August 2021.
 - Identify location for EPDH in the hospital June 2021 and March 2022.
 - ➤ Oder equipment July August 2021 and March April 2022.
 - Hire EPDH July August 2021 (Capitol) and July August 2022 (Advantage).
 - Establish billing protocols by end of grant to ensure sustainability
 April 2025.
- Goal 2: By April 30, 2025 provide oral health services and connections to follow up services for SNLH and SPCH patients.
 - a. Objective EPDH provides oral health services in hospital setting.
 - Conduct oral health patient assessments, provide services such as cleaning, triage, fluoride varnish, x-rays, consult with offsite dentist, develop treatment plan, demonstrate patient-specific oral health protocol to nursing staff as appropriate – September 2021 – April 2025, daily.
 - b. Objective EPDH provides continuity of care for patients upon leaving the hospital.

- Link uninsured and underinsured patients in need of additional oral health services to local dental provider under the voucher program. Link uninsured patients in need of additional oral health services to their primary dental provider – September 2021 – April 2025, daily as needed.
- Goal 3: By April 30, 2025 promote and demonstrate the link between oral health and physical health through the provision of provider, staff, patient, and community education across Lincoln County.
 - a. Objective Educate health care providers, staff, and community members on oral health, including the link between oral and physical health.
 - Provide oral health education at staff meetings October 2021 April 2025.
 - Encourage physicians to complete Smiles for Life curriculum October 2021 – April 2025.
 - Publish oral health education information in provider newsletters
 Twice/year April 2025.
 - Conduct one-on-one education with staff and providers as appropriate – October 2021 – April 2025, daily.
 - Provide oral health education at large hospital gathering to increase reach – October 2021 – April 2025.
 - Conduct formal health trainings with staff and medical providers
 October 2021 April 2025.
 - SHS Marketing Department to develop media campaign strategies and materials. Topics areas to include integral connection between oral health and overall health; link between oral health and chronic disease; importance of oral health during pregnancy – May 2021 – April 2025.
 - Distribute media campaign materials through venue August 2021 – April 2025.

Discussion followed.

- Part of the grant requirement is to formalize an Oral Health Subcommittee that will meet monthly. Shelagh Baird will provide reports from the Subcommittee to the CCCWN. It is the hope that the Regional Oral Health Coalition will be the Advisory group/Subcommittee for the grant.
- Question Are you implementing different services in Lincoln County? There are fewer network providers in Lincoln County and there is a higher need. Was this considered?
 - a. JoAnn Miller We looked at data and numbers rising in the Emergency Department for patients being seen for dental issues. We are looking at replicating the model that is currently at Samaritan Lebanon Community Hospital.
- The Strategic Plan and Assessment Plan Will look at focusing for the tricounty (Benton, Linn, and Lincoln). We are waiting for the template for the Strategic Plan.

- It was noted with the previous oral health grant there was a great partnership. It was perceived that once the grant ended, there was no longer the support offered by Samaritan Health Services.
 - a. Would like to see longer discussions with the CCCWN or appropriate Samaritan Health Services staff. Need help to continue to be sustainable as a Coalition.
 - b. **JoAnn Miller** The Healthy Smiles for All grant helped with the formation of the co-location project at Sweet Home Family Medicine and supporting the East Linn dental voucher program. We were unable to get co-location projects in designated clinics in Lincoln County due to rural status of the designated clinics and rules around this.
 - c. Samaritan Health Services continues to support oral health initiatives. With the different programs we have continued to get our Emergency Department usage down for patients that present for dental issues.
 - d. Even though the Healthy Smiles for All grant has ended, Samaritan Health Services has continued to fund the emergency dental voucher program in East Linn county. We provide staff to the Regional Oral Health Coalition. Earlean Wilson Huey who was the project director for the grant and she continues to work for Samaritan Health Services supporting diversity, equity, and inclusion.
 - e. Staff continues to work with Marketing to support oral health and staff continues to attend Coalitions in Benton and Linn Counties. Marty Cahill, CEO, Samaritan Lebanon Community Hospital is the Chair for the CCCWN and totally supports oral health initiatives in our region.
 - f. **Britny Chandler** She appreciates the clarification expressed. With the Oregon Oral Health Coalition no longer active and meeting and now condensing our local Oral Health Coalitions into one meeting and meeting regionally, we want to make sure oral health is a priority.
 - g. **JoAnn Miller** Marty Cahill and the CCCWN are strong supporters of oral health. Linda Mann is a member of the CCCWN. JoAnn Miller, Karen Hall, and Linda Mann all sit on the Oregon Healthy Teeth, Bright Futures Coalition.
 - h. Mary Cahill If we go back about 10 years, Becky Pape's team were seeing approximately 1,000 visits a year for oral health issues in the Emergency Department at Samaritan Lebanon Community Hospital. We have patients with elective and emergent cases that need oral health care. These were all reasons to have the oral health projects and Coalitions. Samaritan Lebanon Community Hospital and the CCCWN continue to support oral health efforts in the region.
 - i. Christian Moller-Andersen At the state level we have an opportunity to work with other Oral Health Coalitions. We can be unified voice for our state.

Members present agree to have the Regional Oral Health Coalition as the Subcommittee for the new Oral Health grant.

Emergency Department Data:

JoAnn Miller reviewed the Samaritan Health Services Dental Encounter Data for 2019 and 2020, which included hospital, race, age, and gender data.

- 2019 Samaritan Health Services Dental Encounters:
 - a. Samaritan Albany General Hospital (SAGH) Includes SAGH SamCare Express – Albany, SAGH Samaritan Urgent Care – North Albany, SAGH Emergency Department, and SAGH Samaritan Urgent Care – Geary Street – Total - 931.
 - b. Good Samaritan Regional Medical Center (GSRMC) Includes GSRMC Emergency Department, GSRMC Samaritan Urgent Care – Corvallis, and GSRMC SamCare Express – Corvallis – Total – **481**.
 - c. Samaritan Lebanon Community Hospital (SLCH) Includes SLCH Urgent Care – Lebanon, SLCH Samaritan Mobile Medical, SLCH Sweet Home Family Medicine, and SLCH Emergency Department – Total – 910.
 - d. SNLH Includes SNLH Emergency Department Total 176.
 - e. SPCH Includes SPCH Walk-in Urgent Care, and SPCH Emergency Department Total **502**.
 - f. Numbers for Lincoln County are high when you look at the population.
- 2020 Samaritan Health Services Dental Encounters:
 - a. Samaritan Albany General Hospital (SAGH) Includes SAGH Samaritan Urgent Care – North Albany, SAGH Emergency Department, and SAGH Samaritan Urgent Care – Geary Street – Total - **341**.
 - b. Good Samaritan Regional Medical Center (GSRMC) Includes GSRMC Emergency Department and GSRMC Samaritan Urgent Care – Corvallis, Total – 152.
 - c. Samaritan Lebanon Community Hospital (SLCH) Includes SLCH Emergency Department – Total – **233**.
 - d. SNLH Includes SNLH Emergency Department Total 145.
 - e. SPCH Includes SPCH Walk-in Urgent Care, and SPCH Emergency Department Total **357**.
- Race Data SHS Dental Encounters in 2019 and 2020 according to Race was noted. There were numbers noted for American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, Other, Patient Refused, Unknown, and White or Caucasian.
- Age Data Numbers were broken down into different age groups. Ages 0-9 in 2019 numbers were at 222 compared to 2020 where the count was at 73. The highest encounters are occurring in the 30-39 age group.
- Gender Data We are just now starting to capture Gender data in Epic. We will also be looking at sexual orientation and gender identity throughout the system.
- We can look at a 5-year span of data and look at different factors other than age. JoAnn Miller noted she will bring further information to our next meeting.

Program Updates:

A new template for future reports was discussed at the last meeting and updated. The form would be submitted quarterly. Program Updates/School Based Program Updates:

• Linda Mann:

- a. Lincoln County Schools School Based Program Not cost effective for the program with the schools previously being virtual and staff traveling from Salem - Working with separate cohort of kids.
- b. Will continue to serve as part of the IHN-CCO Delivery System Transformation (DST) program.
- c. Expanding reach of EPDH with oral health and education with individuals struggling with addiction for East Linn County and working with Community Health Workers. Karen Hall has created an on-line course to roll out and connect with other Community Health Workers.

• Molly Perino:

- a. There were 6 schools screened that were in separate cohorts. Went to schools twice. Now that everyone is going back full time the return rates are smaller.
- b. Got a letter out to one school that they were still here and practicing COVID safe protocols and they did have a higher return rate.
- c. The Oregon Heath Authority site visit went well.
- d. Coordinating dental vouchers with Tyan Hayes and Love, INC. Getting referrals and taking care of the sliding rate. Paying supportive services and getting an exam.
- e. Paul Smith has provided some dental vans.
- f. Clinic wise With final budget using some rescue rural funds for COVID to help fund for dentist, assistant, and front desk person.
- g. Helping Support tele-dentistry and doing a trial run next month. Will start tele-dentistry at the River Center in Lebanon in July.

• Dawn Johnson:

a. Sweet Home Family Medicine – Doing dental vouchers – Maxed out for March and April. Currently, doing around 5 per month. It has slowed down somewhat.

• Paul Smith:

- a. Started back up toward the end of May with regular dental van services. Have done 3 dental vans since August 2020.
- b. Barriers Need volunteer dentists that are available to provide services.

• Kassi Coleman:

- a. Boys and Girls Club of Albany Have one contract dentist and offering one clinic a week.
- b. Hope to have a partnership with Capitol Dental Care and Tooth Taxi for this summer. They came in March.
- c. It was noted that Molly Perino and Britny Chandler has provided dental education in the past at the Boys and Girls Club. *Britny Chandler will share information with Kassi Coleman*.

• Heather Schudel:

- a. Will be the new EPDH at SLCH, replacing Karla Smith. She is currently shadowing Karla Smith while she is waiting to be credentialed.
- b. Will do a faculty position as well and hopes to expand teaching.

• Eiman AlEissa:

- a. Is a Ph.D. student in Public Health.
- b. Works with the Corvallis Daytime Drop-In Center in Corvallis.
- c. Not aware of the different programs available for oral health to refer clients to.
- d. **Britny Chandler** We do have Tri-fold Oral Health Resource brochures for Benton, Lincoln, and Linn Counties. *Britny Chandler noted she will review these resource brochures to make sure they are current and we can discuss further at the next meeting.*

• Eva Gonzales:

a. Works with the Lincoln County Housing Authority. They have been doing dental vans and they have been providing approximately \$5,000 in services with each dental van.

Next Meeting:

The next meeting of the Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon Joint Meeting with Benton County, Lincoln County, and Linn County Oral Health Coalitions is scheduled for **August 17, 2021 at 2:00 p.m.** This group will meet quarterly with future meetings scheduled for August 17, 2021 and November 16, 2021.

The Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon (Regional Oral Health Coalition) will start meeting monthly as the Subcommittee for the Rural Health Care Services Outreach Grant - Oral Health Co-Location Project. Once meetings and schedules are confirmed, Shelley Hazelton will send out calendar notices for these meetings.

Adjourn:

With no further business to discuss, the meeting adjourned at 3:20 p.m.

Respectfully Submitted

Shelley Hazelton Community Health Promotion Department Assistant