

Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon (Regional Oral Health Coalition) Joint Meeting with Benton County, Lincoln County and Linn County Oral Health Coalitions Meeting Summary Microsoft Teams August 17, 2021 2:00 p.m. – 3:15 p.m.

Attendance: Britny Chandler, Christy Anderson, Shelagh Baird, Kassi Coleman, Rachel Gazeley, Eva Gonzalez, Jen Hanson, Tyan Hayes, Dawn Johnson, Gary Lahman, Linda Mann, JoAnn Miller, Christian Moller-Andersen, Molly Perino, Heather Schudel, Dennis Stoneman, Paul Smith, Kaylynne Todd, and Shelley Hazelton

Welcome:

Britny Chandler welcomed everyone to the meeting and led introductions.

It was noted that Jen Hanson will be taking over as Executive Director for Love, INC. Tyan Hayes was thanked for her work as Executive Director and her commitment to Love, INC.

Kaylynne Todd will be replacing Rachel Gazeley with Advantage Dental in Lincoln County.

Meeting Minutes:

The May 18, 2021 meeting minutes of the Benton, Lincoln, Linn Regional oral Health Coalition of Oregon Joint Meeting with Benton County, Lincoln County, and Linn County Oral Health Coalitions was reviewed. Highlights included:

- The Regional Oral Health Coalition will be the Subcommittee for the new Oral Health Grant. The grant is in partnership with Capitol Dental Care and Advantage Dental.
- Samaritan Health Services (SHS) Dental Encounter Data for the Emergency Departments for 2019 and 2020 was reviewed.
- An update on the School Based Program was provided.
- Britny Chandler will be reviewing the Tri-fold Oral Health Resource brochures for Benton, Lincoln, and Linn Counties.

The May 18, 2021 meeting minutes of the Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon Joint Meeting with Benton County, Lincoln County, and Linn County Oral Health Coalitions were accepted by consensus.

Communities Helping Addicts Negotiate Change Effectively (C.H.A.N.C.E.) Dental Clinic Discussion:

Britny Chandler reported on the C.H.A.N.C.E. Dental Clinic.

- Britny Chandler and JoAnn Miller visited C.H.A.N.C.E. in Albany and they have a beautiful, all-purpose dental chair. Jeff Blackford had talked previously about their goal to provide access to dental services for adults that are low income in Linn County. We may want to partner with them to help provide needed resources and services with focus on population and service need.
- Jeff Blackford is no longer with the organization. Amelia Wyckhuyse is the interim Executive Director. She was invited to attend this meeting.
- Molly Perino noted that she had reached out to Jeff Blackford regarding resources and Rachel Gazeley had noted she also reached out regarding toothbrush kits with no response.
- Does C.H.A.N.C.E. work with kids?
 a. It was noted that they work with adults.
- Britny Chandler will follow up further to see if C.H.A.N.C.E. still wishes to integrate a dental clinic in that space.

Health Resource and Services Administration (HRSA) Rural Communities Opioid Response Program – Implementation – Rural Communities – Supporting Women and Youth Grant:

JoAnn reported that we received a new HRSA Rural Communities Opioid Response Program Implementation Grant that will serve youth, pregnant woman/child-bearing woman, and adults. The grant is for \$1 million for 3 years to reduce morbidity and mortality related to substance use disorder (SUD) including opioid use disorder (OUD) in East Linn County. The program starts September 1, 2021. The grant is through Samaritan Lebanon Community Hospital in partnership with Family Tree Relief Nursery, Samaritan Treatment and Recovery Services (STARS), Communities Helping Addicts Negotiate Change Effectively (C.H.A.N.C.E.), Linn County Alcohol and Drug, and Community Health Centers of Benton and Linn Counties.

Trends and Needs:

Discussion followed around trends and needs.

- **JoAnn Miller** With our HRSA Rural Health Care Services Outreach Program Oral Health Grant for our Co-location Project at the coast we will be doing a Strategic Plan, Assessment Plan, and Sustainability Plan. There was no recommendation for our Coalition/Subcommittee to do a Needs Assessment.
- **Britny Chandler** The Oregon Oral Health Coalition disbanded and we did do a Strategic Plan Is noticing the trend and focus on oral health outreach to kids, denture services, and substance use disorder (SUD) resources at a community level.
- What resources are available with the Needs Assessment? Should our Coalition take a step back and do a Needs Assessment?
- Molly Perino We seem to be shifting our needs. We are handling the urgent/emergency needs that we continue to get, but there is a lack of comprehensive care. Need to look more at preventive, comprehensive, and restorative care and meeting these needs.

Wait time for establishing care is long and patients seeking care are finding themselves with large care plans that are taking many months to complete, in part due to finances and in part due to scheduling capacity.

- **Tyan Hayes** We do need more funds for denture care and restorative care.
- Shelagh Baird Waiting for template from HRSA for the Assessment Plan for the Oral Health Grant Co-location Project
- **Gary Lahman** The Lincoln County Oral Health Coalition is not currently active. Has been listening to City Hall meetings. There is a lot of COVID funding from federal and state agencies. If there is someone that could get a hold of County Commissioners or City Councilors, possibly some of that funding could go to Coalition efforts.
- **Britny Chandler** If we did a Needs Assessment or funding program, is there COVID Relief funds that could be used?
 - a. **JoAnn Miller** There is a lot of COVID Relief funds that are marked for vaccine outreach to those that are unvaccinated and outreach for education and marketing to promote vaccines, or for service delivery such as for those struggling with rent, food, etc.
- JoAnn Miller We are releasing our Social Accountability grants for 2022 and a grantee information meeting is scheduled for August 26, 2021 at 10:00 a.m. The grants support non-profit, 501(c)(3) organizations in Benton, Lincoln, and Linn Counties. The Request for Proposal will be released on August 20, 2021 and grant applications are due by October 1, 2021 at 4:00 p.m. In order to be considered for a Social Accountability Grant, invited agencies must address one of the Samaritan Health Services goal areas, one of the priorities, and address a social determinant of health. In Lincoln County the committee has narrowed their priorities to try to make a bigger impact in their county. We also welcome any non-profit that would like to apply on behalf of a Coalition.
- **Paul Smith** Still gets calls for emergencies as a pathway for appliances and dentures. Do we think lower numbers might be due to COVID?
 - a. **Molly Perino** They have been busy since they opened back up a year ago. Don't feel people are avoiding us because of COVID, may be more because of money.

Needs/Trends/Needs Assessment – Will discuss further at a future meeting.

HRSA Rural Health Care Services Outreach Program Oral Health Grant -Co-location Project Update:

Shelagh Baird and Linda Mann provided an update on the Oral Health Grant – Co-location Project.

- Linda Mann noted that Karen Hall has been hired as the EPDH for Samaritan North Lincoln Hospital.
- SHS has the contract and scope of work and Legal is reviewing. Once this is signed then the credentialing process for Karen Hall will start.
- Waiting on the template for the Assessment Plan deliverable.
- Virginia Riffle will be visiting Samaritan Lebanon Community Hospital and talking with Heather Schudel, EPDH, about the co-location project. Jane Russell has visited and discussed the process.

Provider Recognition:

In the past, we sent a fruit basket to dentists that participated in the dental voucher program in Benton and Linn Counties. Would we like to do some type of provider recognition in our communities by sending flowers, gift card, etc. letting them know we appreciate them? This could be done once a quarter or once a year. We could hand pick different providers in our community.

Paul Smith/Molly Perino – Yes, we did do this with the fruit baskets for those dental providers participating in the voucher program a few years back and it was very much appreciated. We received a lot of positive feedback.

We could also use the website to recognize individuals. Shelagh Baird is working on updating the website with all the new grant information. She also does a monthly Coast to Cascades Community Wellness (CCCWN) monthly newsletter where a CCCWN member is spotlighted each month. Maybe we could look at doing a member spotlight for the Coalition on the website.

Britny Chandler will discuss further with JoAnn Miller and will bring back to our group for further discussion.

Program/Coalition Member Updates:

Program and Coalition member updates were provided.

- A few months back we introduced and implemented a written format for quarterly updates asking members to include information on their program and what it does and gaps and how these are addressed, any challenges and how these are addressed and qualitative and quantitative data related to their program. Discussion followed and members recommended the following suggestions for improvement with the written form.
 - a. Before program and updates Note this is what the Coalition is made up of, list partners, and what has been achieved in the past then list program updates.
 - b. Second page Name, organization, title, what the program is about and who it serves with broad overview of barriers, achievements, and numbers or qualitative/quantitative data.
 - c. Before or after narrative List higher overview ow what is noted in the paragraph (high level overview section).
 - d. Keep summary page of updates to one page Put in bullet type points to make easier to read and see. Like the idea of having data readily available on one page.

The question was asked on who was the primary audience? We want to utilize information in the community and establish our Coalition as community driven subject matter experts. *Members were asked to email Britny Chandler with any further suggestions. An updated template form will be emailed out to members.*

The quarterly program reports were reviewed for the Parenting Success Network, Innovative Concepts, Capitol Dental Care, and Benton County Oral Health Coalition. a. **Parenting Success Network** – Paul Smith reviewed the report. Parenting Success Network is a coalition of organizations and individuals striving to provide a coordinated system of parenting education and supports for families in Linn, Benton, and Lincoln Counties. Due to COVID, classes have been provided remotely.

Sommer McLeish is working on getting a full listing of classes out.

- Would they want a local coalition of resources? Paul Smith noted that he would follow up with the group.
- b. **Innovative Concepts** They provide the Lincoln County advertising, scheduling locations, and clients for dental vans. The goals is to have 6 dental vans for the year. This year, there have been 4 dental vans to date serving over 30 clients for services provided in the amount of \$19,132.00.
- c. Capitol Dental Care:
 - School Based Program Serves 25 Title 1 elementary and middle schools in Linn and Lincoln Counties by proving assessments and sealants for 1-3 graders and 6-8 graders. Due to COVID, schools were not in session most of 2020, thus shutting down access for school-based services and community events were cancelled.
 - Head Start/Preschool Program Capitol Dental Care serves most all the Head Start and Preschool Promise preschools in Linn, Benton, and Lincoln Counties providing assessments, fluoride varnish and navigation into dental care. Due to COVID, since schools were not in session most of the 2020 school year, Capitol Dental Care reached out to all preschools served and offered toothbrushing kits as well as tele-dentistry visits.
 - Co-locations in Sweet Home Family Medicine and Samaritan Lebanon Community Hospital – Dawn Johnson is the EPDH working at Sweet Home Family Medicine and serves Medicaid members and uninsured through a voucher program. Karla Smith, EPDH, works with Samaritan Lebanon Community Hospital and now Heather Schudel, EPDH, has replaced her to serve hospital patients, primarily those with dental pain in the Emergency Department and Intensive Care Unit, new moms, patients with diabetes and any patients that are referred. There were challenges with COVID with the hospital not asking the EPDH to come in initially until they could get new protocol determined, but soon after that they were able to see patients. There was a decrease in number of patients seen in 2020 in both locations, which may have been attributed to COVID-19.
 - Outreach with dental van and Community Health Worker
 Capitol Dental Care employs a Community Health Worker as the dental coordinator.

Their role includes researching outreach sites for the outreach team to deliver services, building relationships in the community with programs working with underserved community members, and creating a safe environment for patients with dental anxiety to obtain dental services. Soon the Community Health Worker will be using standardized screening for SDoH needs for patients and utilizing the UniteUs platform to help the patient get additional services needed. Challenges include potential partnering sites not wanting to have dental onsite due to COVID and the new Community Health Worker was recently hired and finished up training. He will get certified and credentialed and will work with the CCOs – IHN, Marion County and Polk County.

- d. Benton County Oral Health Coalition The project focuses on uninsured or underinsured adults residing in Benton County to provide them with urgent dental care, education, and in special circumstances, removable prosthetic devices. The Community Health Centers of Benton County Dental Clinic collaborates with Love, INC. of Benton County and Strengthening Rural Families. Despite COVID, have been able to continue to provide care to those having urgent dental needs and with the redefined use of funds, have been able to collaborate further with Love, INC. to complete several removable prosthetic cases for patients. There has been a soft roll out of tele-dentistry at the River Center. The need falls short of resources. Out of pocket expenses can be substantial for those needing affordable removable prosthetics, even with a reduced fee via sliding scale discount. They did hire a second dentist and support staff will be onboard in early September. With this addition of a second provider, looking at providing a small scope of services at the River Center the weekday following the hygiene day.
- **Recognition and Thanks** Britny Chandler acknowledged Rachel Gazeley and thanks was expressed for her work in the Lincoln County community and her work as a Coalition member.
- The State of Oregon has heard about the work we are doing in our communities. They have sent out a "Call to Action" to dental providers to be part of a Rules Advisory Council, that will be convening subject experts to review workflow. Britny Chandler was accepted to join along with Molly Perino, and Linda Mann.
- Britny Chandler The IHN-CCO Delivery System Transformation funds Request for Proposal have been completed and selected agencies are actively doing presentations. Capitol Dental Care applied for funding to boost dental assistants in our local area. Advantage Dental also is presenting on social determinants of health screenings and innovative integration.
- **Christian Moller-Andersen** Would still like to continue to get the word out for orthodontic care for underserved youth in our tri-county area. There are no kids in the ASK (A Smile for Kids) program from Lincoln and Polk Counties. *Shelagh Baird is helping disseminate information.*
- **JoAnn Miller** The 2021 Partners for Health Solutions Summit is scheduled for August 20, 2021 from 10:00 a.m. 3:30 p.m. It will be a virtual summit.

Max Williams, CEO, and Executive Director of the Oregon Community Foundation, will be the keynote speaker. Community organizations will present on solutions related to behavioral, mental and oral health services, youth health and wellbeing, affordable housing innovations, and LGBTQIA2S+ services. Linda Mann and Christian Moller-Andersen will be presenters at one of the workshops at the summit. Registration is now open. To register – <u>https://2021PFHsolutionsummit.eventbrite.com</u>

- JoAnn Miller Shared SHS dental encounter data at the May meeting. Can provide additional data at a future meeting.
- Britny Chandler noted that Dennis Stoneman had reported that they are busy at the River Center with a remodel. *Britny Chandler will reach out to Dennis Stoneman for an update on the dental voucher program asking him to use the quarterly report template.*

Next Meeting:

The next meeting of the Benton, Lincoln, Linn Regional Oral Health Coalition of Oregon Joint Meeting with Benton County, Lincoln County, and Linn County Oral Health Coalitions is scheduled for November 16, 2021 at 2:00 p.m.

Adjourn:

With no further business to discuss, the meeting adjourned at 3:15 p.m.

Respectfully Submitted

Shelley Hazelton Community Health Promotion Department Assistant